

REVISED SERVICE BASED TARIFF (RSBT)

Dear Esteemed Customer,

IBEDC has commenced the implementation of the Revised Service Based Tariff (RSBT). The RSBT with service at its core is beneficial to you our esteemed customer, as tariff is based on availability of supply to your area.

Find below the new tariff classes and service bands:

TARIFF CLASS (OLD VS NEW)

S/N	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Old	R 1	R 2	C 1	D 1	A 1	R 3	C 2	D 2	A 2	S 1	R 4	C 3	D 3	A 3
New	Lifeline	NMD				MD1				MD2				

	NEW TARIFF CLASS	(TARIFF RATE) MAY - DEC 2024 (N)
	Lifeline (R1)	4.00
Service Band A (Min. of 20hrs/day)	A - NMD	206.80
	A - MD 1	206.80
	A - MD 2	206.80
Service Band B (Min. of 16hrs/day)	B - NMD	67.25
	B - MD 1	68.80
	B - MD 2	70.41
Service Band C (Min. of 12hrs/day)	C - NMD	56.40
	C - MD 1	55.02
	C - MD 2	53.82

	NEW TARIFF CLASS	(TARIFF RATE) MAY - DEC 2024 (N)
	Lifeline (R1)	4.00
Service Band D (Min. of 8hrs/day)	D - NMD	32.44
	D - MD 1	50.11
	D - MD 2	50.13
Service Band E (Min. of 4hrs/day)	E - NMD	32.26
	E - MD 1	50.11
	E - MD 2	50.13

- As supply improves, a customer will move to a higher Service Band and commensurate tariff rate with their hours of supply.

We therefore, appeal for the understanding and cooperation of our esteemed customers as we implement the Revised Service Based Tariff (RSBT) through prompt payment of electricity bills and vending.

We remain committed to serve you better.

For more information visit www.ibedc.com

Call: 0700 123 9999

Email: customercare@ibedc.com